Hello,

We'd like to take a moment to respond to the recent post involving our company, Medley, and lead that was found in some of the CertiPUR-US® foam used in the seat cushions Tamara/Lead Safe Mama, LLC tested. We've supported Tamara's work, having followed her ourselves for over 6 years, often using her guidance to navigate household products, toys, and whatever else we can to make a healthy home for us, our kids, our dogs, and our flock of chickens. We believe in the importance of this issue and are working with Tamara, a third-party testing agency, CertiPUR-US®, the foam producer, and our suppliers to get to the bottom of this. We're frustrated we didn't catch this issue sooner and are implementing necessary changes to our process while also reaching out to all of our customers who may be affected.

We are a small, family-run business with a mission-driven approach to use the safest materials possible and to always be transparent with our customers. As you are probably aware, the furniture industry as a whole has a bad reputation for using questionable materials, implementing a "fast furniture" build approach, and a disappointing trend towards overseas production. We established Medley to change that by making furniture that is safer for people and the environment, and built in the United States. Today, we continue to pave our own way using eco-friendly materials and practices such as sourcing domestic FSC-certified wood, the cleanest poly foam available, organic latex rubber, no-VOC glues, organic cotton linings and cushion covers, wool, natural jute, and Greenguard Gold or Oeko-TEX certified fabrics.

Realizing the inherent higher cost of organic natural latex, we've spent many years researching less expensive alternatives with the goal to maintain the quality and eco-friendly nature of our furniture. In an effort to be budget-conscious and accessible to more people, we selected the highest grade of CertiPUR-US® foam as our latex alternative. CertiPUR-US® has been a trusted partner for us due to their transparent practices and efforts in communicating their process.

Unlike the old-school paint industry we're all familiar with, lead is not normally found as a contaminant in upholstery foam, so Tamara's results came as a complete shock to us (and everyone else in the furniture industry we've spoken with about this). CertiPUR-US® represents that they conduct regular third-party testing of their materials to ensure they are not made with lead, and we relied on their representations.

We've worked with Tamara to dive deeper into her findings. We've also submitted a variety of foam samples to Applied Technical Services (ATS), an independent lab that does digestive testing to carry out additional material testing. This is the approved testing method of the Consumer Product Safety Commission and recognized by Tamara as one of the most appropriate methods to follow up testing after XRF testing.

We've confirmed that during a select order window, some customers may have low-level trace lead contamination in their seat cushion foam inserts. We'll be emailing the affected customers directly in the next few weeks and offering to send them free foam seat cushion replacement inserts from a new supplier that tested non-detect for lead in our recent laboratory testing. To see the latest test results, learn more details about what we've found out so far, and to determine if your seat cushion inserts are affected by this supply chain recall, please visit: www.medleyhome.com/pages/seat-cushion-foam-insert-recall



Key Findings From ATS Independent Testing

Frame Foam: lead came back as non-detect / negative. Arsenic came back as non-detect / negative.

Dacron Wrap + Glue: lead came back as non-detect / negative. Arsenic came back as non-detect / negative.

Seat Cushion Foam Tested by Tamara/Lead Safe Mama, LLC: Arsenic came back as non-detect / negative. Lead present at 150 ppm, which is consistent with Lead Safe Mama, LLC's findings of low-level trace lead contamination in the foam.

Additional Foam: We haven't received tests back from Tamara's second customer, but hope to get that data shortly. We tested seat cushion foam from another supplier that came back non-detect for lead, and we'll be using it for our recall inserts as well as all new orders going forward.

In the meantime, should any of you have concerns or questions about a product you ordered, or are considering ordering from us, we'd be happy to speak with you. You can email Travis and Ryan directly at fixit@medlevhome.com or call us at (323) 801-6892 and one of us will get you back.

Best, Travis & Ryan

